Connecting to the Internet

Where to go?

Who to Contact for 1:1 Support

In order to ensure the success of our 1:1 program, Riverside Secondary has put in place a large infrastructure to support both student and teacher learning. Classroom teachers and students are supported by LIF teachers who support the implementation of technology in the classroom, through the education of students and staff and providing in-class technology support for device issues. There is a LIF teacher available for each block during the day to provide support to students and teachers. Also, the school has two IT support teachers that are available throughout the entire day to provide a deeper layer of technical support for device malfunctions, and the implementation of large scale programs in the school. Lastly, the Wave is open during the day to provide technical support for staff and students. The Wave is run by our Tech Team students and located above the main foyer, on the second floor.

For tech support please email: 132-LIF@sd43.bc.ca OR visit the Wave OR Library

IT Support Contacts:

Randy Shen – rshen@sd43.bc.ca

Jeremy Brown – jbrown@sd43.bc.ca

How to Connect to the SD43 Wireless Learn Network

Prior to connecting to the Wi-Fi network you will require a user name and password provided by the school

How to Connect to SD43 Learn with a MacBook
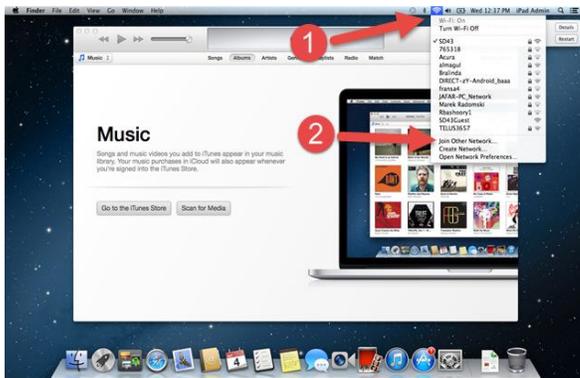
Step 1: Click on the Wi-Fi icon located in the top right hand corner of the page

Step 2: Select Join Other Networks

Step 3: Enter the following information

> Network Name – SD43Learn

> Security – WPA2 Personal

> Password – Secure4School (case sensitive for both, capitalized 'S' in Secure4School)

Step 4: Click Join
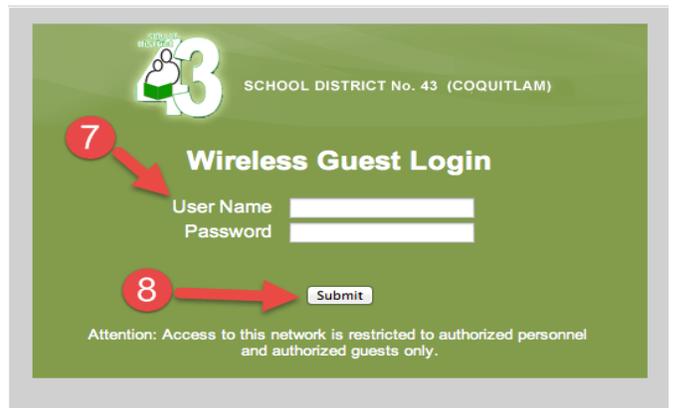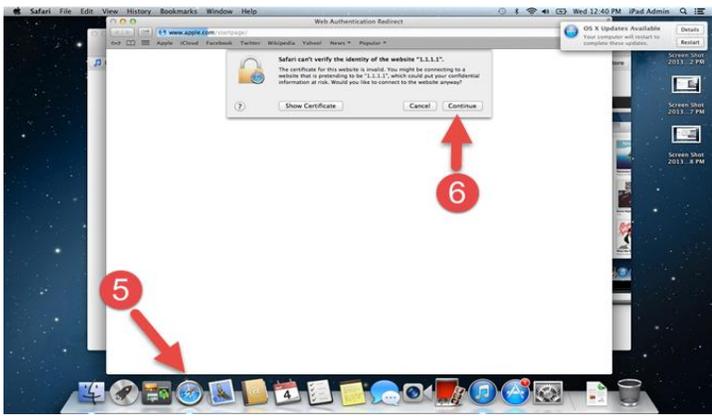
Step 5: Open Safari

Step 6: Click Continue

Step 7: Enter your User Name and Password

Step 8: Click Submit

How to Connect to SD43 Learn with an IOS Device

Step 1: Click on Settings, then on Wi-Fi

Step 2: Under Wi-Fi, click on "Other…"

Step 3: Name the network SD43Learn then click on Security

Step 4: Choose WPA2 and go back via 'Other Network' located on the top left hand corner of the page

Step 5: Enter the password: Secure4School (case sensitive for both, capitalized 'S' in Secure4School)

Step 6: Click Join

**Step 7:** Click on SD43Learn and wait till the next screen appears
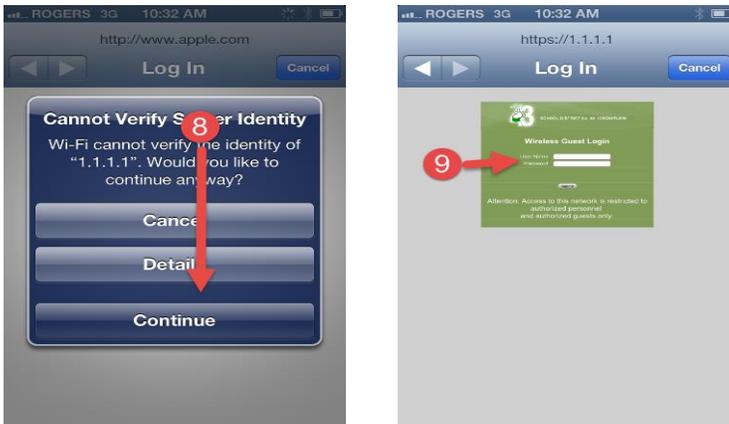
Step 8: Click Continue

Step 9: Enter your User Name and Password and click Submit

How to Connect to SD43 Learn with an Android Device
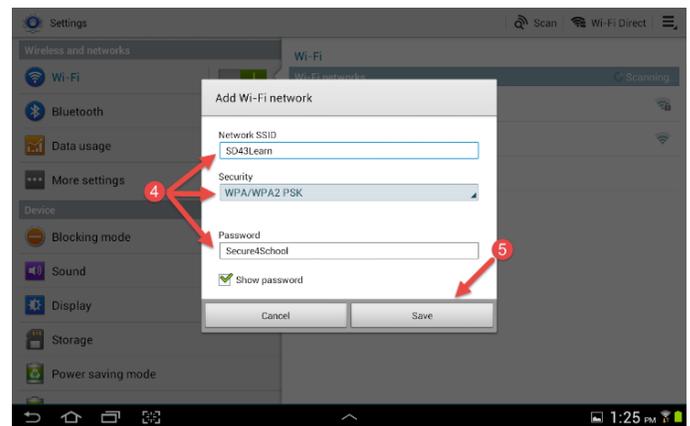
Step 1: Select Settings

Step 2: Under the Wireless and Networks Section, click on Wi-Fi (Some devices may only show the Wi-Fi option, select it)

Step 3: On the right side of the page click on Add Wi-Fi Network (Some devices may have a MORE option, select it, then select Add Network)

Step 4: Fill in the information exactly as shows:

      Network SSID (Name): SD43Learn

      Security: WPA/WPA2 PSK

      Password: Secure4School

Step 5: Click Save
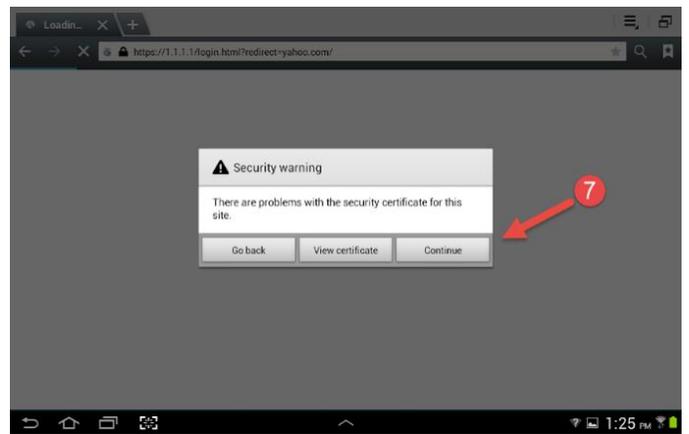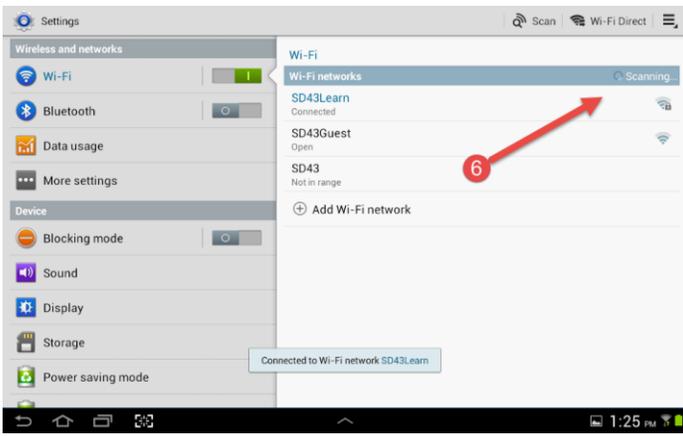
Step 6: Wait until the device connects to SD43Learn (Some devices may automatically go to the login screen)

Step 7: Launch your web browser and navigate to any website (eg. www.google.ca), when the Security Warning message appears, click Continue
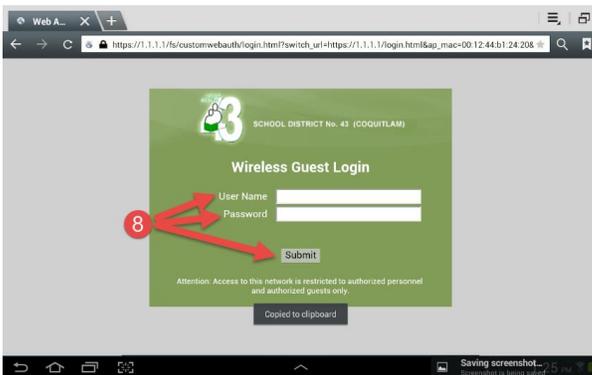
Step 8: Log in to the network with your school's User Name and Password and click Submit

## How to Connect to SD43 Learn with Windows 7 and 8 and 10
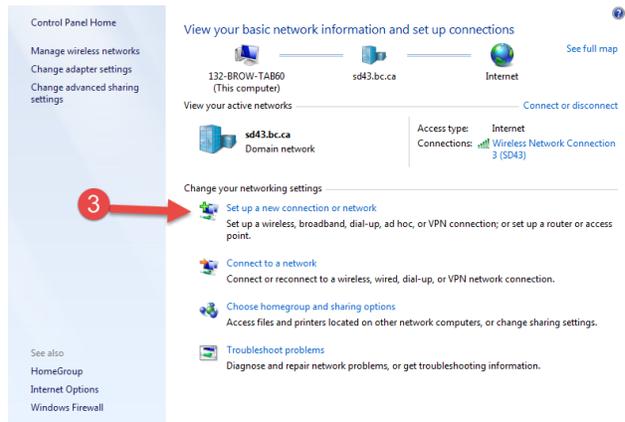
Step 1: Right click on the network icon, located on the bottom right hand corner of the page

*Windows 10 Users – Use this method

    1. Left click on the network icon, located on the bottom right hand corner of the page

    2. Connect to the network named: Hidden Network

    3. SSID: SD43Learn

4. Network Security Key: Secure4School

Step 2: Click on Open Network and Sharing Center

Step 3: Click Set Up a New Connection or Network
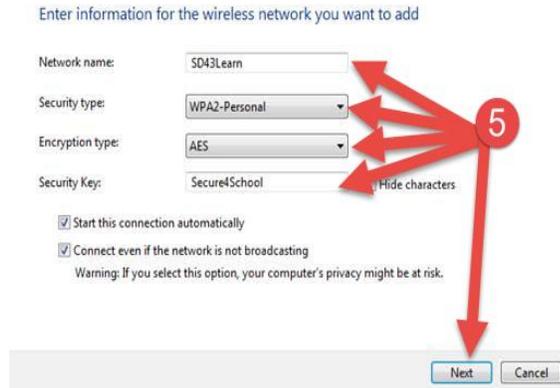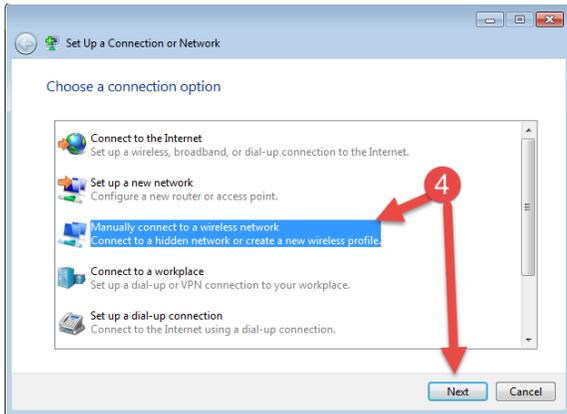
Step 4: Click 'Manually Connect to a Wireless Network,' then click "Next"

Step 5: Fill in the information exactly as shown above, and click "Next"

Network Name: SD43Learn

Security Type: WPA2-Personal

Encryption Key: AES

Security Key: Secure4School

Step 6: Click Proceed Anyway

Step 7: Log on using your school User Name and Password, and click Submit