



Maple Creek PAC Hot Lunch

Delivered every second Wednesday

Order deadline is on Monday, the week before

Visit www.munchalunch.com/schools/maplecreek to order!

What is Munch A Lunch?

Munch A Lunch is an online ordering system specifically designed to help schools run their hot lunch & fundraising programs. The process is paperless and makes it more convenient for parents to order and pay online.

How do I create an account if I don't already have a student who uses Munch?

Visit www.munchalunch.com/schools/maplecreek and select 'Register Here'. After creating your account, go to 'My Family' in the top menu bar, then select 'My Children' and 'Add Child'. The first time you log in to your account, you will need to add each child's Team (eg. Purple Hippo) and Division number (so their food goes to the correct classroom).

How do I add my Maple Creek student to my existing account or update their school?

If you already have an account for other children and want to add a Maple Creek student to your account, or you want to transfer your child's existing account to Maple Creek, go to www.munchalunch.com/account

Can I order for more than one Maple Creek child at the same time?

Yes! Select one child and order their lunches for the term, then click 'Submit my order'. You will be directed to a page confirming their order was submitted. From this page, click 'next' and you will have the option of either creating another order by selecting another child, or continuing to payment 'Done'. A single payment will be processed for all orders.

How many lunches can I order at once?

You may place orders for any and all lunches during the ordering period up until the order deadline for each particular lunch. The more orders you place at once (under one payment transaction) the fewer service fees we pay.

How do I pay for my orders?

Please pay online by credit card at the time of ordering. Orders not paid in full within 1 hour of submission will be automatically cancelled. If paying online is not possible, please contact us at jennwaddell@hotmail.com to make arrangements for cash payment.

Can I change or cancel orders?

Orders may be changed or cancelled up until the order deadline for the lunch date you want to adjust. Please contact us to do this (jennwaddell@hotmail.com). The amount paid for cancelled items will be credited to your account and can be applied towards future orders. Once the order deadline has passed, lunches cannot be changed or cancelled.

What if my child is sick/away on lunch day?

You are welcome to contact the office about picking up the lunch (after 12:30pm) or request that it be given to a sibling or friend. Unfortunately, refunds will not be given for unclaimed lunches.

Special Notes for Subway Orders:

- Please add BOTH the type of bread AND the type of sandwich you would like into your basket. Subs without a specified bread type will be made on white Italian bread.
- Please add any toppings you would like on the sub in the 'Toppings' section of the ordering process. Subs only come with meat and bread unless 'Toppings' are selected and saved.
- **Veggie subs will not have anything on them unless you select your desired veggies in the Toppings section.**

Contact us at: jennwaddell@hotmail.com