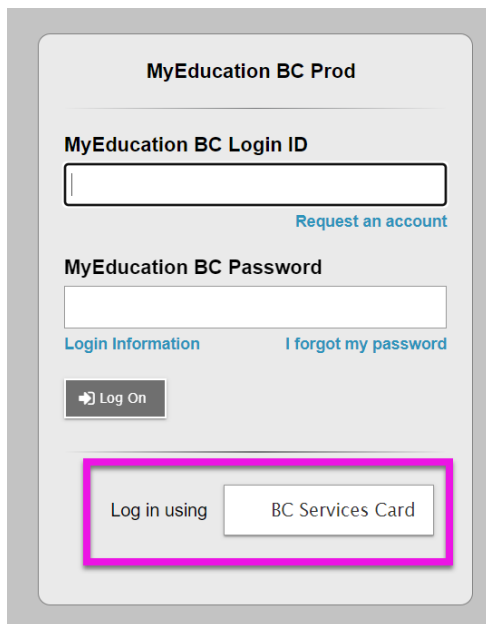


## MyEd Login using the BC Services Card

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You will all see this 'new' Log In Screen for MyEd BC. Students and Parents have the option to link their accounts with their BC Services Card. This is NOT for STAFF accounts.



MyEducation BC Prod

MyEducation BC Login ID

[Request an account](#)

MyEducation BC Password

[Login Information](#) [I forgot my password](#)

Log On

Log in using BC Services Card

Parents and student are now able to use their [BC Services Card](#).

The advantages to this for the schools are:

1. Parents/Student no longer need to reset their password every 90 days
2. It will resolve any password/login issues thereby reducing the password reset requests at the school level.

Important – Students/Parents must already have an ACTIVE MyEd account with a currently working password in order to connect the MyEd Portal to the BC Services Card.

Once connected – the MyEd Login and Password will no longer work. Access can only be obtained by using the BC Services Card link.

**Some important FAQ's: (See attached PDF document to this email for full information)**

**4. Why should I connect my MyEducation BC account to my BC Services Card?**

Connecting your MyEducation BC account to your BC Services Card replaces the Login ID and password login method. It resolves any Login ID and password reset issues you may experience.

Parents and students who log in with BC Services Card no longer have to remember Login IDs and passwords and do not have to reset passwords every 90 days, making login easier.

**20. Can school/district staff log in to MyEducation BC with their BC Services Card?**

No, school/district staff cannot connect their BC Services Card to their MyEducation BC account.

**6. How do I setup my BC Services Card?**

For information on how to setup your BC Services Card, see this resource. For further support, contact the BC Services Card Tier 1 Help Desk at 1-888-356-2741.

**9. Can I log in to MyEducation BC with my BC Services Card on my computer?**

Yes, once you have set up the BC Services Card app on your mobile device and connected your MyEducation BC account to your BC Services Card, you can log in to MyEducation BC from your computer with your BC Services Card.

**10. Can I log in with my Login ID and password after I've connected my MyEducation BC account to my BC Services Card?**

No, once you have connected your MyEducation BC account to your BC Services Card, you will no longer be able to log in to MyEducation BC with your Login ID and password. If you try logging in to your MyEducation BC account with your Login ID and password after connecting it to your BC Services Card, you will receive an error message and be directed to log in with your BC Services Card. Follow the prompts to log in using your BC Services Card.

**12. What if I've requested a MyEducation BC account through the online registration process?**

If you receive a MyEducation BC account through the online registration process and haven't logged in to MyEducation BC before, you will need to log in with your Login ID and

password at least once to activate your MyEducation BC account and reset your Login ID and password. Once that is complete, you can connect your newly setup MyEducation BC account to your BC Services Card.

**17. Can I connect my BC Services Card to my child's MyEducation BC account?**

No, parents must only connect their BC Services Card to their own MyEducation BC account. If a parent does not have a MyEducation BC account, they must not connect their BC Services Card to MyEducation BC. Please note: MyEducation BC account functionality remains intact, regardless of login method.

**22. What if my password has expired?**

A user cannot connect to an account with an expired *password*. Before the user can connect their BC Services Card, they will need the password reset, and will need to login and set up the password again. After the user account has been linked to a BC Services Card login the password expiry date will not affect login. A school district user can check Admin TT>Users ST> Details to view and change the Password Expiration Date.