

be winter ready

Before it snows:

- Winterize your vehicle and make sure you have good snow tires.
- Assemble emergency kits for your home and car.
- Make sure you have a snow shovel and other equipment (e.g. salt).
- Stock up on food and fill your prescriptions.
- Make alternate plans for getting to school and work in the snow.
- Assist relatives who need help with making their preparations.



Put your shovel to work

City bylaws require all residents and businesses to clear the public sidewalks along their property as soon as possible after a snowfall. This is important to ensure all pedestrians can get to their destination safely.



Be a good neighbour

People with physical challenges, including the elderly, may have difficulty clearing ice and snow from their sidewalks, steps and driveways.

If a neighbour needs help, clear their sidewalk when you do your own. Shoveling snow is a great workout, and you'll be helping make your community safer.

Has someone been a good neighbour to you?

Nominate them to receive a City-branded item through the website below.



After it snows:

- Drive only when necessary, and only in a vehicle with good winter tires.
- Don't let children play in snow piles or roadside snow banks.
- Avoid parking on the street, as parked cars hamper snow plows.
- Pile shoveled snow on your property – not the sidewalk or street.
- Clear snow and ice from catchbasins to allow melted snow to reach the storm sewer. This helps prevent street flooding, which can freeze and turn your street into an ice rink.
- Clear snow and ice from fire hydrants.
- Check on neighbours and family members who may need help.



If roads are hazardous due to snow and ice, the City may temporarily cancel waste collection. Crews will begin collecting waste in missed zones after completing the regularly scheduled zone the next day. It may take several days to complete collection for missed zones.