

PARENT HELP DESK

The Help Desk is really good at solving puzzles for parents with good response times.

Please let parents know every chance you get, that KEV is an Ontario based company and our friendly Help Desk staff that are able to assist them with registering, password recoveries, finding their students and any check out or payment issues. This will hopefully reduce the amount of emails and phone calls request to troubleshoot.

Here is both the email and the phone number for you to keep handy.

School Cash Online – Parent Help Desk

1-866-961-1803

parenthelp@schoolcashonline.com

In the meantime, I am cc'ing our helpdesk with the information you've shared below so that they can start to research some of your parent inquiries.

I'll be in touch to update you on the resolution.