**Community Support Panel Contact and Information**

**MCFD Child Protection Team**

* Provide family support and child protection services with families from birth to 13 years of age.
* School admin should make time for their teachers and counsellors to report the concerns as soon as possible i.e. as close to the time of disclosure as possible.
* if an administrator/principal/supervisor is not present in the moment-and if in doubt-always report to centralized screening-it is their job to record and assess the info to determine if it meets our mandate.
* All new reports or questions go through centralized screening office 1-800-663-9122.

Contacts:

Jessie Badyal, [Jessie.badyal@gov.bc.ca](mailto:Jessie.badyal@gov.bc.ca) - 604-927-4429 (TL Child Protection U12)

Jennifer Owen, [Jennifer.owen@gov.bc.ca](mailto:Jennifer.owen@gov.bc.ca) - 604-927-4429 (TL Child Protection U12)

MINISTRY OF CHILDREN AND FAMILY DEVELOPMENT

Tri Cities West Neighbourhood Centre

Unit 5-2601 Lougheed Hwy.

(Riverview Grounds)

Coquitlam, B.C., V3C 4J2.

MCFD Family Service U12 – Denise Potter – [denise.potter@gov.bc.ca](mailto:denise.potter@gov.bc.ca) 604-927-2616

**MCFD-Tri-Cities Youth Team**

* Ages 13 to 19 non-Indigenous families
* Conduct child protection, family services and guardianship roles.
* Please call Centralized Screen first 604-660-4927 to make a report. Often, they can find out the family’s history before they send it over to the district offices.

Contact:

Michael Agosti [Michael.agosti@gov.bc.ca](mailto:Michael.agosti@gov.bc.ca) 604-927-2616 (TL Youth Team)

Fernwood Lodge

Riverview Grounds

**MCFD Indigenous Team**

* Provide family support and child protection services to any family with children from newborn to 19 years old, who identify as First Nations, Metis or Inuit and live in the TriCities.
* All new reports go through the Provincial Centralized Screening team 604 660 4927 (1 800 663 9122)

Contacts:

Erin Myles-(Indigenous TL-Child Protection, ages 0-19) 778-572-2916**-** [erin.myles@gov.bc.ca](mailto:erin.myles@gov.bc.ca)

Paula McKee, (TL, Family Service/Guardianship) 604-933-2073 [paula.mckee@gov.bc.ca](mailto:paula.mckee@gov.bc.ca)

Tri Cities Indigenous Team.

Ministry of Children and Family Development, #101-504 Cottonwood Ave, Coquitlam, BC, V3J 2R5.

**Indigenous Child and Youth Mental Health Outreach**

The Indigenous Child and Youth Mental Health Program grew out of a desire by our Indigenous communities to receive mental health and emotional wellness services through a more culturally informed lens. We provide services in New Westminster, Burnaby, the TriCities, Maple Ridge, and Pitt Meadows.

Our basic clinical service is very similar to that provided by community Child and Youth Mental Health teams, but there are some important differences. We work with families where there is a child or youth aged 0-18 who is:

* Aboriginal/Indigenous ancestry (self-identification is sufficient, status is not required).
* Open to services, or at least open to meeting with someone from ICYMH (even if only ‘somewhat’ interested) to explore how we might be helpful.
* Presenting with signs/symptoms/concerns of having a mild to severe mental health or emotional wellness condition.
* Possibly in need of an outreach approach.
* Looking for an approach to mental health treatment that is culturally informed.

Our services include:

* **Community Outreach Workers**: link Indigenous children and youth struggling with mental or emotional health challenges to the appropriate service (which could be ICYMH, CYMH, or a community resource) and assist families and youth to access that service where help doing so is needed.
* **Community Clinicians**: provide in-office clinical mental health service and assessment to Indigenous children and youth falling on the ‘moderate to severe’ part of the mental health spectrum, in addition to waitlist management and outreach Intake where needed.
* **Wellness Counsellors**: provide outreach mental and emotional wellness counselling service and assessment to Indigenous children and youth falling on the ‘mild to moderate’ part of the mental health spectrum.
* **Outreach Clinicians**: provide outreach clinical mental health service and assessment to Indigenous children and youth falling on the ‘moderate to severe’ part of the mental health spectrum.
* **Elder**: Our team’s Elder is available to our families for cultural supports and practices.

Contacts:

Roger Ekman - 604-816-5580 - [roger.ekman@gov.bc.ca](mailto:roger.ekman@gov.bc.ca) - (Port Coquitlam)

Bee Grandison - 604-562-7193 - [Bee.grandison@gov.bc.ca](mailto:Bee.grandison@gov.bc.ca) - (Port Moody and Coquitlam)

**Spirit of the Children**

An Indigenous non-profit society based in British Columbia, Canada serving families in the Burnaby, New Westminster, and the Tri-Cities area (Coquitlam, Port Coquitlam, Port Moody). They work to empower and strengthen Indigenous families by providing support and resources through the programs we offer.

**Contact**

#201 – 768 Columbia St.  
New Westminster, BC Canada  
V3M 1B4

**Tel:**(604)524-9113

**Fax:**(604)524-9124

**Email:**[**reception@sotcs.ca**](mailto:reception@sotcs.ca)

**MCFD Tri Cities CYMH**

* Walk in clinic dates are Tuesdays and Thursdays 9-3:30 **(Please phone ahead during** **COVID)** Screening for individuals between birth and 19 years of age, dealing with moderate to severe mental health concerns, and support them to connect with the appropriate services to meet their individual needs.

Contact:

Team Leader: Yuan Li – [yuan.li@gov.bc.ca](mailto:yuan.li@gov.bc.ca)

CYMH is located at 300-3003 St Johns St, Port Moody, V3H 2C4

Office - 236-468-2378

**START (Short -term Assessment Response Treatment)**

#600-205 Newport Drive, Port Moody, 604-949-7765

***Synopsis/Criteria /Services:***

* Acute mental health crisis with rapid onset in the last 2-4 weeks resulting in youth being unable to participate in their activities of daily living or relationships. Change in baseline presentation.
* Assessment and brief intervention services ages 6-18 years of age.
* In person mental health assessment and safety assessment within 24-48 hours if appropriate.
* Brief treatment that could include individual therapy, group sessions and/or further assessment by psychiatrist.
* Referral and transition to longer term services.
* Self-referral but please provide collateral. (The more information the better the assessment)
* Alert capacity.
* Consult around safety plans.
* Consult with professionals.
* Youth needs to consent to services.

***Limitations:***

* No home visit capacity.
* Appointments only, no walk-ins.
* If youth has an active therapist through CYMH-START will not get involved.
* (CYMH is responsible to see youth during regular work business hours)
* Call 911 when a child or youth requires immediate medical attention or there is a significant threat of serious physical harm to self or others (deep self-harm cuts or has ingested pills).
* Active plan with high probability to follow through.

**SHARE Youth Substance Use Services (YSUS) Health Promotion**

**The YSUS Health Promotion team offer specific programs in schools and community to support youth to make healthy choices around substance use**

Some of the services offered include:

Groups e.g. (POSSE, ASSETS, Mindful Youth, Parent/Caregiver Circle).

* Presentations for youth, parents, community, staff, (e.g., Grade 8 Choices and Values series).
* YOLO Circle events.
* Professional development training (POSSE Training, Choices and Values Training; How to Talk to Kids About the Tough Stuff; Substance Use & Mental Health 101–An Evidence Based approach to covering the curriculum).
* One-to-one brief screening, consultation and referrals for youth, parents, staff, other adults.
* Support with curriculum development and instructional design (e.g. mental wellness, substance use, decision making).
* Consultation with schools on large scale plans aimed to improve school wellness and culture

Contact:

For more information contact one of the Health Promotion Facilitators:

Lisa Ackerman (Supervisor) - 604-366-5973  [lisa.ackerman@sharesociety.ca](mailto:%20lisa.ackerman@sharesociety.ca)

Sabrina Hayward - 604-365-0636   [sabrinahayward@sharesociety.ca](mailto:sabrinahayward@sharesociety.ca)

Jordan Sinkie - 604-363-3481 [Jordyn.sinkie@sharesociety.ca](mailto:Jordyn.sinkie@sharesociety.ca)

Youth Substance Use Services (YSUS) Clinical Counselling

**The YSUS Counselling program is a voluntary service for youth ages 12-24 experiencing difficulties with their own substance use and/or the substance use of someone close to them**

* Youth 12-18 years can either call the intake worker themselves (604-936-3900) or an adult connected to the youth can call the intake worker and complete the referral over the phone with the youth's permission OR a Health Promotion facilitator (Sabrina or Karen) can potentially go into a school and complete the intake call form with a youth in person.
* Offers up to 10 sessions - this may be less or may be more depending on the youth's situation.
* The program triages based on risk (e.g. type of substance being used and root of administration (injection, snorting, etc.), frequency of use, age, homelessness, existing support involved, pregnancy, other health issues, violence, traumatic event, etc.)
* Counsellors can make referrals to day treatment, detox and residential treatment, and other helping services.

**PLEASE CONTACT INTAKE AT** [intake@sharesociety.ca](mailto:intake@sharesociety.ca) or 604-936-3900

* Or Program Supervisor, Lisa Ackerman at [lisa.ackerman@sharesociety.ca](mailto:lisa.ackerman@sharesociety.ca)

SHARE Counselling - Talking Helps

* The Talking Helps Counselling Program provides counselling services for children, youth, adults, couples, families, and offers groups to help people achieve their goals for change, utilizing their strengths and abilities. The Problem Gambling Program, which is also part of the Talking Helps Program, provides **free** counselling services to people who are seeking assistance to address their gambling problem and/or for family members who have been impacted by gambling.
* Subsidy (based on income) is available to residents of the Tri-Cities who have children 18 years or younger. Payment for services is made in the following ways: entirely by the person, the person and the Ministry of Child and Family Development subsidy contract, the Problem Gambling Program or other third party payers (e.g. ICBC; Workers Compensation; Victims Services) as well as extended health benefits for Registered Clinical Social Worker and/or Registered Psychologist.
* PLEASE CONTACT INTAKE AT [intake@sharesociety.ca](mailto:intake@sharesociety.ca) or 604-936-3900.

**Children and Youth with Special Needs (CYSN)**

* Provides family support service to clients 0-18 who meet the eligibility criteria for Autism, Intellectual Disability as per DMS V, the At Home Program.

Contacts:

Families requesting CYSN services call: 604 528 3950 and ask to speak to a duty social worker.

Karen Touwslager-CYSN Team Leader-604-528-3950 [Karen.touwslager@gov.bc.ca](mailto:Karen.touwslager@gov.bc.ca)

204 Blue Mountain, Coquitlam, BC, V3K 4H1.

**PLEA**

**Gate kept by MCFD; however, people can directly access:**

* **Transupport Groups** – There is one group for parents/caregivers of gender non-conforming youth and one for the youth themselves. This drop-in group is held two Wednesday evenings per month in Port Coquitlam. Email
* [transsupport@plea.bc.ca](mailto:transsupport@plea.bc.ca)  to register and for more details.
* **Gen Out** – This is a drop-in group for LGBTQ youth in Tricities. It is held on Monday evenings at a central and easily accessible location. Email  [genouttc@plea.bc.ca](mailto:genouttc@plea.bc.ca) for more information.
* **Onyx** – This is a voluntary support service for youth aged 13-18, of all genders and all orientations, who are, or are at risk of, being sexually exploited. Young people can access Onyx on their own, through a friend, family member, MCFD, other youth serving agencies, their school or the police.  To make a referral email wleung@plea.bc.ca

**Police Youth Liaison**

* The Youth Detail unit’s primary focus is to reduce youth involvement in crime, whether as victims or offenders. This is accomplished in part through participation in proactive programs and initiatives consistent with the National Youth Strategy but also actions in support of local Crime Reduction Strategy (e.g. youth curfew checks, identification and targeting of prolific or chronic youth offenders).
* Youth Detail in Coquitlam, PoCo and Anmore consists of 1 Corporal and 5 Constables funded by the City of Coquitlam (3) and the City of Port Coquitlam (2).
* Youth Detail members are not first responders and investigations are either self-generated or assumed through consultation.

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Corporal Glen Porter

NCO i/c Youth Detail Section

Royal Canadian Mounted Police

Coquitlam Detachment

2986 Guildford Way,

Coquitlam, BC, V3B-7Y5

Phone (604) 945-1550

Fax (604) 552-7300

[glen.t.porter@rcmp-grc.gc.ca](mailto:glen.t.porter@rcmp-grc.gc.ca)

william.peterson@rcmp-grc.gc.ca

**Port Moody Police**

Cst Christie Dixon, Youth Liaison Officer Port Moody Police

[christie.dixon@portmoodypolice.com](mailto:christie.dixon@portmoodypolice.com)  604-461-3456

**Youth Justice:**

Our Youth Justice Team supervisors all youth who have committed an offence between the ages of 12 and 17.  We supervise various Court orders including:

* EJS (Diversion)
* Bail
* Probation
* Intensive Support and Supervision
* Deferred Custody and Supervision
* Restorative Justice
* Community Work Service

We also work with all youth serving custodial sentences to establish community reintegration plans.

We provide the Court with various written reports including:

* Pre-Sentence Reports
* Gladue Reports
* Progress Reports
* Conferencing Reports

We are able to share information about the youth we supervise with school administration in three areas:

1. To enforce Court Orders.
2. To ensure the safety of the youth, other students, and school staff.
3. To facilitate the rehabilitation of youth.

Contact:

Andrea Davis, Youth Probation Officer, Tri-Cities Youth Probation Team

North Fraser Youth Justice Team

Fernwood Lodge 2601 Lougheed Highway

Coquitlam BC

V3C 4J2

Main: 604-937-2616

Direct: 778-572-3231

Cell: 604-813-5694

[Andrea.Davis@gov.bc.ca](mailto:Andrea.Davis@gov.bc.ca)